Women's Symphony League of Austin - Strategic Recruiting Plan 2018-19



Presented by Shannon Meroney
New Member Recruitment Chair
2018-19

Purpose of the Project

- Fresh approach to traditional recruiting methods (asking members to invite friends);
- Previous methods of recruiting were not strategically geared toward:
 - ladies with children eligible for Jr Royalty in Ball;
 - ensuring geographic rep of all areas;
- New strategic recruiting method is systematic, focused on WSL revenue generation through dues increases and more junior royalty participants

Project Development

- We implemented this project to address some decreases our League had seen in:
 - new member applications overall;
 - new members in certain areas of town/specific neighborhoods;
 - junior royalty participants in our ball (an overall revenue generator);
 - Overall Jewel Ball sponsorship revenue;

Project Results/Financials

- Recruited 77 new members (previously 60);
- 110 members sponsored new members;
- Historically, recruitment class was 50-60 members; we saw a 29-54% increase
- We can track around \$10,000 of new revenue due in some part to our recruiting success (increased dues, increased junior royalty, increased sponsorship dollars) in 1 year;
- Budget: \$250 total for reception expenses

Timeline for Implementation

- Nov refresh materials, determine app d/l
- December sort databases by zip; review maps, create geographic target lists, recruit Recruiting Leads in those zips, create prospect lists for each zip for each royalty age
- January post forms on website, plan reception, social media calendar, draft/send emails to prospects and invite to reception

Timeline for Implementation

- February engage social media campaign, email Recruiting Leads to contact prospects, remind members to recruit and invite, host reception and collect contact information, follow-up communications, remind due date
- March continue to follow-up with emails + reminders about app due date, email reminders to Leads to reach out to prospects on wish list, send final reminder on due date

Impact on Community

- Our League donated more funds than previous year due to increased revenue;
- Our League grew stronger due to increased membership overall;
- Our presence in the Austin community was enhanced due to better social media engagement and more "buzz" in community about our growth;

Photos from Reception









Volunteer Requirements

- Project was solely a volunteer effort did not require staff, sales office, musicians or Board
- Volunteers included:
 - **New Member Recruitment Chair**
 - 5 Neighborhood Lead Recruiters (1 for each key zip we traditionally draw from)
 - 3 grade level leads in each key zip (15 total) to create a "wish list" of potential new members (1 for each Royalty grade level)